

The FRIEND

GENACROSS LUTHERAN SERVICES



VOLUME CX NO. 2 2024

RADIANT ALLIANCE SHARES EXPERTISE

One of the benefits of Genacross Lutheran Services joining Radiant Alliance is leveraging expertise from each organization to enhance clinical quality and best practices. Starting in April, United Church Homes (UCH) began providing clinical expertise to the nursing teams at the Wolf Creek and Napoleon campuses.

“Partnering with UCH leadership gives our directors of nursing and their teams a resource to go to with questions,” said Lorinda Schalk, Senior Vice President of Finance & Operations. “This relationship provides us with ongoing clinical expertise and additional support for our teams in times of need.”

Some of the clinical benefits to Genacross include quality assurance, MDS compliance and review, and implementation of processes that positively impact resident care.

Specifically, the partnership focuses on several key areas: electronic medical records evaluation/clinical services process review, including nursing and nurse aide documentation, wound treatment plans, and MDS assessments; clinical strategy development and support, including case mix index and quality measures; coaching and support of clinical leadership; annual mock survey; Ohio Department of Health survey support; and high-risk incident support.

“The UCH clinical operations team is supporting the clinical teams at Wolf Creek and Napoleon to improve clinical processes, which will enhance resident care,” said Debbie Durbin, UCH Executive Director of Clinical Operations. “We really enjoy working together toward positive outcomes.”



The UCH team works regularly with Genacross nursing leadership through a mixture of support phone calls, video conference calls, and on-site campus visits when needed. Genacross employees also attend training sessions as they are available.

Nurses at the Wolf Creek Campus benefit from the expertise and support of United Church Homes.

Genacross Lutheran Services
Foundation presents:

An Evening With Jim Tressel



For more details and to
purchase tickets, see page 6
or scan the QR code below.



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OUR MISSION

Inspired by the Christian faith, we embrace individuals and families with compassionate care and services throughout life's journey.

OUR VISION

Through our faith and work, we strive to be a forward-thinking, compassionate organization that improves the lives of current and future generations.

OUR VALUES

Faithfulness to Christ

Equality and Justice

Wholeness of Life

Integrity

Quality of Service

Stewardship of Resources

OUR MINISTRIES

Genacross Lutheran Services

Napoleon Campus

Genacross Lutheran Services

Wolf Creek Campus

Genacross Home & Community

Based Services

Genacross at Home

Genacross Family &

Youth Services

Genacross Lutheran Services

Foundation

Connect on Social Media:



A note from

RICK MARSHALL

President and CEO



Genacross of the Future

As I speak with Genacross team members and constituents, I often say that Genacross is at a unique inflection point in our 164-year journey. The last few years have brought many challenges, including the COVID-19 pandemic, rising costs, difficulties finding qualified staff, and the resulting financial pressures. All of this has led to difficult decisions to sell facilities, downsize certain programming, and delay new service opportunities. Through it all, however, our team

has remained steadfast – working through challenges and prioritizing the care of our residents, patients, and clients.

Today, Genacross is in a stable financial position and has an opportunity to redefine our future. I am excited about the opportunities that lie ahead. We all know that older adults wish to live independently for as long as possible in housing that fits their individual needs and desires. We see opportunities to grow our independent living communities at our existing campuses and in new locales. Our award-winning Senior Connect program will enable us to coordinate needed services that allow our residents to maintain their health without moving to more restrictive settings.

We also are planning to add memory care services to our assisted living communities to address the growing presence of Alzheimer's disease and other forms of dementia. I am also excited about adding hospice services to our continuum of care in the near future. While we look forward to adding new services, Genacross at Home will still provide skilled nursing and therapy services to residents on our campuses and in the broader community.

For youth and families, Genacross will continue to expand our residential services where needed. In the spirit of early intervention, Genacross sees opportunities to bring our therapy, counseling, and family reunification expertise to individuals earlier, thus meeting needs before a youth reaches a point of requiring placement with Genacross.

Our recent affiliation with Radiant Alliance brings many new opportunities. With the scale that comes from our partnership, Genacross will be in a better position to serve more individuals with complementary programming. We will also be able to offer more robust models of care that can address needs in a more proactive manner. By doing so, we will contribute to healthier individuals and communities. Economies realized will also position Genacross to expand to new geographic areas that can benefit from our program offerings.

The Genacross of the future will continue to serve our communities by adapting to meet changing needs.

Blessings,

GenacrossLutheranServices.org

MINIATURE HORSES BRING JOY AT WOLF CREEK CAMPUS

The excitement is tangible on the Genacross Lutheran Services-Wolf Creek Campus when Paws and Hooves Animal Therapy is scheduled to bring their miniature horses and dogs to visit with residents.

"I can recall one resident telling me she would only get out of bed if she could see a horse, and lucky for her, the next day there was one in the hallway," said Activity Director Vicki



Ropp. "She could not believe it, but she kept her word and was up in her chair that day loving on the mini horse."

"Horses are so calming for the elderly," explained Anne Foltz, owner of Paws and Hooves Animal Therapy. "They have slow heart rates, so when the horses are next to the residents, the residents' heartbeats slow to match the horses and they instinctively relax."

According to Ms. Foltz, each horse interacts differently with residents. They just know what each resident needs, and they adapt their behaviors to match.

"The amount of love that our residents feel from the visits with Bourbon and Stormy is immeasurable," stated Ms. Ropp, who said the popular animals are scheduled to return in August. "The smiles, hugs and kisses exchanged are so good for the soul."

Therapy animals provide the opportunity for enhanced resident engagement.

Napoleon Campus "Art on the Street" expands for more fun

The Genacross Lutheran Services-Napoleon Campus is expanding its "Art on the Street" as a two-day event this year. It will take place from 10 a.m.-3 p.m. on Friday, July 26, and from 9 a.m.-1 p.m. on Saturday, July 27, in the parking lot between the Health Center and Bavarian Village.

Besides the chalk art, the event will feature live music, local vendors, food trucks, and a rummage sale. Artists of all ages and skill levels are encouraged to create works of art using chalk within a parking square. Judging of the creations will take place at noon on Saturday.

The enthusiasm and creativity of Activity Director Michelle May has been key at building the event. "I am hoping that expanding the event to include vendors and food trucks will bring a fun, interactive experience to our campus," Ms. May explained. "It also keeps our seniors involved in the local community."

This is the 4th annual Art on the Street event for the Napoleon Campus. The event was inspired by the annual public chalk event in Blissfield, Michigan, called "Art at Your Feet." The



Artists of all ages are welcome to share their creations with campus residents and the local community.

creators of the event were kind enough to support Genacross in creating their own chalk art event to help strengthen ties to the community, the aging population and art.

The cost is \$5 for a square to design a chalk art masterpiece. To secure a square, contact Ms. May at 419.591.4071. Artists are eligible to win prizes, and everyone is welcome to watch the creations come to life and enjoy the festivities.

LUTHER HAUS RESIDENTS REMEMBER ORPHANS' HOME

When Martha Amborski and Dorothy Koziarski were young girls, they lived with their five siblings at the Lutheran Orphans' Home in east Toledo. Decades later, the two sisters live at Luther Haus senior community in Temperance, Michigan. Both of these homes belong to the organization, even though the orphanage closed in 1964.

Martha, who is currently 87 years old, was just 6 when she moved into the Orphans' Home with her 4-year-old sister Dorothy, who is now 85. They moved in after their father left and their mother needed help raising them. The siblings lived there for about seven years, while their mother worked and visited them whenever she could find the time. Dorothy remembers visiting outside under the trees with her mother, who always brought them a treat.

Both sisters remember the orphanage fondly. They recall running around and playing outside, going swimming at the lake, attending church every Sunday, and celebrating Christmas and all the holidays. They also had chores while living there. They took care of the farm animals, picked vegetables, and learned to make their beds properly.

According to Martha and Dorothy, moving them to the orphanage was the best thing their mother could have done for them, and they are thankful. They are happy to still be associated with the same organization that cared for them years ago, and Genacross is honored to again be providing a home for the sisters.

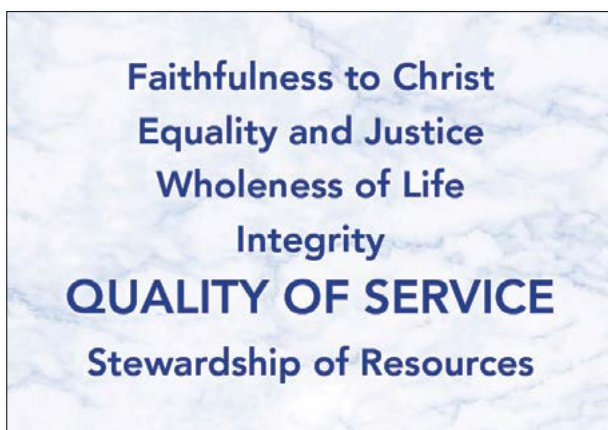


Luther Haus residents Dorothy Koziarski (left) and Martha Amborski lived with their siblings in the Lutheran Orphans' Home as youngsters.

Regulatory compliance drives Quality of Service

The Quality of Service Core Value being celebrated this year means Genacross Lutheran Services seeks to deliver services of the highest quality. One piece of the quality equation is maintaining regulatory compliance.

Genacross is audited and inspected both internally and externally on a regular basis throughout all of its ministries. Externally, for instance, the organization is audited and/or inspected by the U.S. Department of Housing and Urban Development (HUD) in the Home & Community Based Services ministry; the Commission on Accreditation of Rehabilitation Facilities (CARF) audits Family & Youth Services; the Ohio Department of Health surveys both our Napoleon and Wolf Creek campuses and Genacross at Home; and the Ohio Department of Aging audits waiver services at various settings.



Melanie Moore, Director of Compliance and Risk Management, conducts internal audits and inspections. They are conducted in collaboration with various team members. "For example, when we are preparing for a HUD physical inspection, the Director of Maintenance and his team all collaborate to walk the housing site to ensure that everything is in tip-top shape," Ms. Moore said.

"It truly takes a team effort to provide quality of service and maintain compliance," Ms. Moore explained. "When we all work together, we can achieve great things and be the organization that the community wants to come to for a variety of services."

SECOND HOUSING POCKET PARK FOCUSES ON THE MIND

Genacross Lutheran Services recently opened its second senior adaptive pocket park for the residents at its Luther Crest and Luther Woods joint campus in west Toledo. The ribbon-cutting ceremony to dedicate the pocket park was held on July 11.

The newest park focuses on the mind to boost memory and alertness. It was built around the existing Luther Crest gazebo and features benches, a table for chess and checkers, garden sculptures, and updated landscaping.

“This park will mean so much to our current and future residents,” said Mike George, Executive Director of the Genacross Lutheran Services Foundation. “It’s a beautiful place to gather with friends and enjoy a game of chess. We hope the park embodies our sense of community.”



The second mind-focused park is made possible by grants from the Terhune Fund at KeyBank, Rolf Goffman Martin Lang, LLP, and Country Garden Club of Perrysburg. Supreme Outdoors, LLC, was the landscaping contractor that designed and created the park.

The pocket park project was created to offer Genacross residents socialization opportunities and overall health and wellness experiences. The first pocket park was completed

in 2023 and centers around the environment to promote relaxation and healing.

Genacross has plans for another pocket park focusing on the body. Each of the parks is accessible for older adults and those with mobility challenges.

The new pocket park surrounds the existing gazebo on the property.

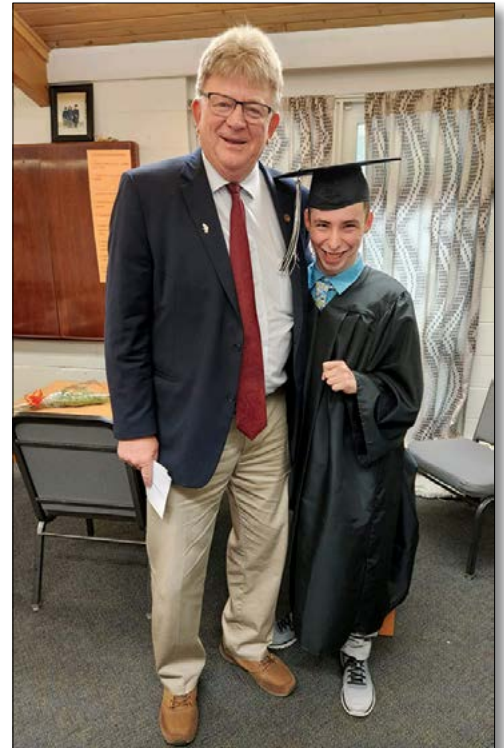
Family & Youth Services celebrates high school graduates

At Genacross Family & Youth Services, spring means new beginnings for two young adults who graduated from high school in May. The young man and woman have overcome adversity and challenges that most people will never face in their lives.

The young man, who resides at the Genacross Maumee Youth Center, has been with Family & Youth Services since 2019. He graduated from Liberty Education Center on May 23 with 11 of his family members there to celebrate with him. The young woman, who lives at the East Toledo group home, has been with Family & Youth Services since 2015. She graduated from Rogers High School in Toledo on May 16 and enjoyed a dinner celebration with family, peers, and Genacross team members.

“While at Genacross, the staff provided hands-on support and treatment for these two as they persevered through school,” said Executive Director Katie Zawisza. “We watched them grow and learn every day to make the improvements necessary to transition into the next stage of their lives. Everybody was so very proud to celebrate their special graduation days.”

Just after graduation, the young woman moved into a home health care setting that will continue to support her ongoing needs. The young man will move back to Michigan before the end of summer to a care setting that will provide for his needs as he transitions into adulthood.



State Representative Jim Hoops joined Edmundo Mireles for his graduation from Liberty Education Center.

Coaching Beyond the Game:

AN EVENING WITH JIM TRESSEL TO BENEFIT GENACROSS

The Genacross Lutheran Services Foundation presents a unique opportunity to engage with Jim Tressel, the esteemed former head football coach of The Ohio State University. This exclusive charity event, "An Evening with Jim Tressel," will be held at 6 p.m. on Thursday, July 25, 2024, at The Pinnacle in Maumee, Ohio.

Join Genacross Lutheran Services for a night of inspiration and philanthropy, as Coach Tressel delves into the leadership strategies that led the Buckeyes to the 2002 National Championship and seven Big Ten Championships. The evening's highlight will be a lively Q&A session with Coach Tressel, led by James Starks, anchor of 13abc Action News Good Morning.

Attendees will gain invaluable insights as Coach Tressel shares his experiences and strategies on leadership and perseverance, both in sports and beyond. His stories will explore the art of motivating and inspiring others in any field and the importance of philanthropy.

In addition, Steven Brinkman, an alumnus of the Genacross Family & Youth Services group home program, will share his life-changing experiences under Genacross' care. He will also discuss how Genacross has changed lives and continues to help youth from disadvantaged backgrounds break cycles of abuse and change their futures in drastic, positive ways.

"We are very excited to hear Coach Tressel share his stories of leading a team, overcoming adversity and making the world a better place," said Mike George, Executive Director of



Former Ohio State coach Jim Tressel will be speaking on leadership, motivation and philanthropy.

the Genacross Lutheran Services Foundation. "Many of these same themes will be covered by our former resident Steven Brinkman. It will be an inspirational event for all."

Tickets for the evening are \$150 each, which includes a plated dinner and the program. Doors open at 5:30 p.m., and a cash bar will be available. The event is sponsored by Trust Company Family Offices and KeyBank The Walter E. Terhune Memorial Fund.

Proceeds will benefit the ministries of Genacross Lutheran Services. For more details and to purchase tickets, scan the QR code, visit GenacrossLutheranServices.org/Jim-Tressel-Event, or contact Mickey Ross at 419.861.4965.



IN MEMORY OF

Jan. 1 - April 30, 2024

Betty Balint by
Mike & Bev Amstutz

Peggy Buckmaster
by Dianne Hefflinger

**LeRoy & Nellie
Carter** by Elaine
Gladieux

**My husband,
Walden "Bud"
Damschroder** by
Mary Damschroder

Irene Ewing by
Charles Ewing

Pastor Rich Ferne
by Nancy Ferne

**Rev. Fred &
Dorothy Hagen** by
DeAnna McCashin

Rita Hultz by Jean
Winkelman

**Mr. & Mrs. Paul
Nissen** by Jim &
Rachel Nissen

Pam Perry by
Dan Perry

Glenn Pocock by
Molly Pocock

Dave Roberts by
Pam Roberts

Robert Schalitz by
Howard & Marissa
Hammon, Howard
& Virginia Hammon,
Jolly Roger Sailing
Club, Toledo, Joan
Rill, Grace Sly,
Spartan Chemical
Co., Maumee, Jon
& Jeanette Strauss,
Summit Brands, Fort
Wayne, IN

**John & Brodie
Schmich** by Debbie,
Brandon & Brenton
Schmich

Pastor R. F. Staber
by Lois Staber

**Larry & Eloise
Yunker** by Gary &
Tricia Yunker

ORGANIZATIONAL DONATIONS

Jan. 1 - April 30, 2024

Daughters of the British Empire, Fremont
Greater Toledo Community Foundation, Inc.
Key Bank, Toledo
Kroger Community Rewards, Columbus
ReMax Preferred Associates, Inc, Toledo
Rolf Goffman Martin Lang Co., LLP, Solon
Signature Bank, N.A., Toledo
TOPS #1648, Oregon
Trinity United Methodist Thrift Shop, Genoa
Trust Company Family Offices, Holland

If we have failed to list your name or have listed it incorrectly, please accept our apologies and contact Mickey at 419.861.4965 to correct our records.

CONGREGATIONAL DONATIONS

Jan. 1 - April 30, 2024

| | |
|----------------------|-----------------------|
| St. Martin, Archbold | Shepherd of the |
| St. Paul, | Valley, Perrysburg |
| Bowling Green | Zion, Perrysburg |
| St. Luke, Curtice | Zoar, Perrysburg |
| St. Paul, Defiance | Zion, Petersburg |
| Zion, Edgerton | Resurrection, |
| Hope, Fostoria | Port Clinton |
| Grace, Fremont | St. Peter, Ridgeville |
| St. Mark, Fremont | Corners |
| Zion, Gibsonburg | St. John's, |
| St. John, Holgate | Stony Ridge |
| Providence, Holland | St. John, Stryker |
| Zion, Lafayette | St. Paul, |
| St. Matthew, Lima | Sulphur Springs |
| St. Peter, Martin | Olivet, Sylvania |
| St. Paul, McClure | St. Luke's, |
| St. Peter Ev., | Temperance |
| Norwalk | First St. John, |
| St. John Ev., | Toledo |
| Oak Harbor | Messiah, Toledo |
| St. Michael, | St. Petri, Toledo |
| Ottawa Lake | St. Mark's, |
| Bethlehem, | Wapakoneta |
| Pemberville | Trinity, Wauseon |
| Church of the | Solomon, Woodville |
| Master, Perrysburg | |

IN HONOR OF

Jan. 1 - April 30, 2024

Creekside Friends by Pam Roberts

Jesus, who gave his life for our salvation, by John Weislmeier

Rev. Gerald & Mrs. Ilean Labuhn by Cenovus Energy, Calgary, Alberta, Canada

Edna Nagel by Anonymous, Jane & Jerry Bischoff, Ann Grime, Todd & Carol Slight, Rose & Leon St. Clair

INDIVIDUAL DONATIONS

Jan. 1 - April 30, 2024

| | | |
|--------------------|----------------------|---------------------|
| Anonymous | Merle Haar | Lynn & Joyce Olman |
| Bev Apel | Richard Habrecht | Diane Pojedynski |
| James Barton | Mary Jo Hagey | Jeff & Sharon |
| Gerald Bauer | Jane Hamilton | Przysiecki |
| Steve Bauerle | Victoria & Demetrius | Ann Ray |
| Miriam Benner | Harris | Erich Riehl |
| Jason Beyer | Estate of | Suzanne Riehl |
| Mary Billow | Arthur Hickok | Pamela Roberts |
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| Terry Bossert | Huseman | Jon Russell |
| Stephen Bowsher | Estate of Mary | Dale Schaefer |
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| Richard Burdo | Estate of | Melvin Schumann |
| Christina Burnette | Clayman Kabat | Jane Sharp |
| Elizabeth Cannon | Estate of | Estate of |
| Estate of | LaLa Keiser | Christine Siefert |
| Walter Christen | Jeannette Kubitz | Scott Slee |
| Darlene Cook | K. Linden Kuhn | Barbara Smothers |
| James Cordy | Dan & Julie Kunos | Andrea Strezinski |
| Tamara | Estate of F. Lee | Melissa Warner |
| Dawson-Kynard | Lichtenfels | Lynn Warren |
| Dorothy Delker | Dewayne Lohmann | Linda Weaver |
| Carl & Barb | Estate of Iolantha | Mary Widmer |
| Dierksheide | Lohmann | Helen Winkelman |
| Lila Eaton | Stephen Lutz | Katie & Jay Zawisza |
| Jason Fisher | W. Richard Marshall | |
| Marlene Ford | Carol Meuser | |
| Diane Frazee | Callie Minier | |
| Heather Gallant | Melanie Moore | |
| Glenn Geldien | Jim Nissen | |
| Dorothy Grove | Mr. & Mrs. Kenneth | |
| Timothy Guss | Nungester | |
| Robert Haaf | Howard Oestreich | |

NON-CASH

Jan. 1 - April 30, 2024

Bev Apel
Melanie Moore
Jen Worline

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SNAPSHOTS FROM AROUND OUR MINISTRIES

Every day, the ministries of Genacross Lutheran Services are busy creating memories, celebrating life's little moments, and having fun. Our Facebook pages are the easiest way to stay connected with what is happening around Genacross.

Like one or more of our Facebook pages today:

- [Genacross Lutheran Services](#)
(includes housing updates)
- [Genacross at Home](#)
- [Genacross Family and Youth Services](#)
- [Genacross Lutheran Services-Napoleon Campus](#)
- [Genacross Lutheran Services-Wolf Creek Campus](#)
- [Genacross Lutheran Services Foundation](#)



Volunteers from St. Peter Evangelical Lutheran Church planted flowers at Luther Oaks senior community in Norwalk.



Bowling is one of the outings that add excitement to Napoleon Campus residents' days.



Wolf Creek Campus resident Francine "Jane" Majewski enjoys Mother's Day Tea with her daughter.



A fun day at Urban Air was provided for youth by a generous donor.



Connect with Genacross Lutheran Services on social media. We are on Facebook and LinkedIn, providing more ways you can learn about, share, and comment on the latest Genacross news and events.

GenacrossLutheranServices.org