

The FRIEND

GENACROSS LUTHERAN SERVICES



VOLUME CVV No. 3 SUMMER/FALL 2020

GENACROSS HONORS EMPLOYEES FOR THEIR SERVICE

While the coronavirus (COVID-19) pandemic forced the cancellation of the annual Staff Appreciation and Recognition event at the Toledo Zoo, it is not keeping Genacross Lutheran Services from recognizing some of the organization's most loyal and hard-working employees.

"This year, maybe more than ever, we need to celebrate our team members," said President/CEO Rick Marshall. "The last six months have really tested the resilience of our employees. They have stepped up in amazing ways, being creative, flexible, dedicated, and focused on our mission to care for others."

Each year, Genacross recognizes winners of the three Genacross employee awards; individuals for years of service; and outstanding employees nominated by residents, co-workers, or supervisors.

"Unfortunately, we were unable to celebrate our staff at an event, as we have done for the last several years, but we know it is vital that those being honored this year still receive their awards," said Jeff Schulte, Vice President for Human Resources. "Over the coming weeks, members of leadership will work at each ministry to connect with staff and personally congratulate them for all they have done."

Genacross Employee Awards

The annual employee awards are presented to deserving individuals in the categories of Employee of the Year, Servant Leader and Minister to Others.



Family & Youth Services employee Lillian Dailey (left) is the Genacross Employee of the Year, and Napoleon Campus employee Jen Lee received the Servant Leader award.

The Employee of the Year award is presented to the individual who best embodies the Genacross Mission and Values. This year's honoree is **Lillian Dailey**, Child Care Worker with Family & Youth Services, who has spent most of the last 20 years working at the Oregon group home.

Her nomination reads in part: "...Lilly's first instinct is to help others. She will drop everything at a moment's notice to assist someone in need. Lilly enjoys working with the youth we serve, it's what she was born to do. She cares and loves them as if they were her own children. Lilly works diligently to help our youth establish love and trust again." What a wonderful testament to this year's Genacross Employee of the Year.

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Genacross Lutheran Services is celebrating 160 years of service. Each issue of The Friend in 2020 will have a special center section where we will share historic facts, stories and photos.

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OUR MISSION

Inspired by the Christian faith, we embrace individuals and families with compassionate care and services throughout life's journey.

OUR VISION

Through our faith and work, we strive to be a forward-thinking, compassionate organization that improves the lives of current and future generations.

OUR VALUES

Faithfulness to Christ
Equality and Justice
Wholeness of Life
Integrity
Quality of Service
Stewardship of Resources

OUR MINISTRIES

Genacross Lutheran Services
Napoleon Campus
Genacross Lutheran Services
Toledo Campus
Genacross Lutheran Services
Wolf Creek Campus
Genacross Home & Community
Based Services
Genacross at Home
Genacross Family &
Youth Services
Genacross Lutheran Services
Foundation

Connect on Social Media:



A note from RICK MARSHALL

President and CEO



Committed to Helping

As we enter the fall of 2020, the reality that the coronavirus will be with us for many more months has begun to set in. What we had hoped would be a short-term challenge has turned into a marathon of perseverance. As the virus continues to affect multiple aspects of our lives, Genacross Lutheran Services remains committed to providing compassionate care and services. In the book of Romans, Paul reminds us

that we are to remain steadfast in our commitment when he says: "Rejoice in our confident hope. Be patient in trouble, and keep on praying. When God's people are in need, be ready to help them. Always be eager to practice hospitality." (Romans 12:12-13)

Genacross continues to serve our community by operating isolation units dedicated to serving individuals discharged from hospitals with COVID-19. Over 40 patients have been treated at our Toledo and Wolf Creek campuses as they continue their rehabilitation prior to going home. Genacross remains one of a very few skilled nursing providers to offer this service in Ohio.

Our assisted living and long-term care residents continue to enjoy meaningful activities thanks to the creativity of our activities staff. We recently began offering outdoor visitation at our care campuses to allow loved ones to have more direct communication with their family members. Although appropriate distance must be maintained and masks worn, the visits are a welcome addition to our window visits and video calls.

Genacross remains diligent in our efforts to limit the spread of the virus among those whom we serve. Special infection control surveys have been conducted by the state of Ohio at each of our three skilled nursing facilities with outstanding results, including three surveys that were deficiency free. In addition, staff at our campuses are now tested for the virus on a bi-weekly basis. Meanwhile, our Family & Youth team has done excellent work engaging our youth while limiting outside contact. Those of us who support our operations team continue to work remotely when possible and provide for safe distancing and wearing of masks when in the office.

We trust that someday this virus will be behind us, but until that day we will rejoice in the confident hope we have from the One who calls us to serve others. We remain patient, knowing that there are difficult days ahead. Finally, we pray and ask for your prayers as well – for the health and safety of our patients, residents, and staff.

Blessings,

Genacross honors employees - continued from front page

Jen Lee, Activities Assistant at Alpine Village on the Napoleon Campus, received the Servant Leader award, and her nomination mentioned how she “never misses a day and comes in with a great attitude every morning.” The nomination praised her dedication to the residents and how much they love spending time with her. It also describes how she has risen to the challenges presented by the coronavirus and has worked hard to engage residents. “She comes up with ideas during hard times to put a smile on their faces, and it is apparent how much effort she puts into her job.”

Two Genacross employees share the Minister to Others award this year. **Carol Taylor**, Assistant Housing Manager at Luther Crest and Luther Woods senior communities, and **Eva Thebeau**, a Licensed Practical Nurse at the Wolf Creek Campus.

Ms. Taylor’s nomination touted that she “has one of the biggest, most caring hearts.” It went on to say that “No matter how busy Carol is, she will always stop what she is doing to help a resident or co-worker. Carol does not boast about her spiritual beliefs but lives them through her daily actions with others.”



Wolf Creek Campus employee Eva Thebeau is one recipient of the Minister to Others award, sharing the honor with Home & Community Based Services employee Carol Taylor (photo on page 4).

The nomination for Ms. Thebeau, who has worked at the Wolf Creek Campus for 20 years, described her as “extremely caring and compassionate...” It also said, “Her passion for her work is truly evident when you watch her work with the residents. She displays a positive attitude and goes above and beyond to ensure residents’ needs are met.”

Years of Service Awards

Ranging from 15 to 44 years, several employees have shared their talents with Genacross for a long time. The 2020 honorees include: **Tina Bostic**, 20 years, from Ministry Support; **Renee Adams** and **Sue Perrin**, both 15 years, from Home & Community Based Services; and **James**

Helmke and **Rebecca Newell**, both 15 years, and **Karen Cain**, 25 years, from the Napoleon Campus.

In addition, **Kathleen Jones** and **Myra Salcedo**, both 15 years, and **Eva Thebeau**, 20 years, are being recognized from the Wolf Creek Campus. Honorees from Family & Youth Services include: **Jon Russell** and **Jeremy Killam**, both 15 years; **Dennis Neubert**, **Rushie Grice**, **Tamara Dawson-Kynard**, and **Lillian Dailey**, all 20 years; and **Kelli Ratliff**, 25 years.

Michelle Clark, 20 years, and **Anne Rocco**, 30 years, are also being recognized from the Toledo Campus. Several Toledo Campus employees are being honored for more than 30 years of service, including **Lorie Screptock**, 31 years; **Donna Nelson**, 33 years; **Mary Adkins**, 34 years; **Kim Lombardo** and **Cynthia Wade**, both 41 years; and **Cindy Muir**, 44 years.

Outstanding Employees

This year, 10 Genacross employees were nominated as outstanding employees by co-workers, residents, or their supervisors. The 2020 honorees are:

- ◆ **Lillian Dailey**, Child Care Worker
Family & Youth Services
- ◆ **Nicole Dunning**, Licensed Practical Nurse
Napoleon Campus
- ◆ **Brittany Gail**, Activities Assistant
Wolf Creek Campus
- ◆ **Peggy Hmelewski**, Housekeeper
Toledo Campus
- ◆ **Terrence “TJ” Highsmith**, Child Care Worker
Family & Youth Services
- ◆ **Jen Lee**, Activities Assistant
Napoleon Campus
- ◆ **Minnie Oviedo**, Dietary Aide
Toledo Campus
- ◆ **Nealson Smallman**, Maintenance Technician
Home & Community Based Services
- ◆ **Carol Taylor**, Assistant Housing Manager
Home & Community Based Services
- ◆ **Lauren Venia**, Guest Services/Administrative Assistant
Wolf Creek Campus

Congratulations to all the members of the Genacross family recognized this year.

FAITHFULNESS TO CHRIST IS A TEAM VALUE

Not one Genacross Lutheran Services team member can “do it all,” but working together toward a common goal, they can “get the job done.” It is the means whereby, Genacross is able to “embrace individuals and families with compassionate care and services throughout life’s journey.” It is also one way to define the first Core Value, Faithfulness to Christ.

As described in earlier articles, this value is not about being Lutheran or Christian or even religious; rather, it describes how individuals are called to live with others. In the Gospel of John, Jesus said to his disciples and to everyone, “A new command I give you. As I have loved you, so you must love one another” (John 13:34). Indeed, this is what it means to be faithful to Christ; clearly, it is something one cannot do alone. To live this faithfulness, people need each other.

At Genacross, the responsibility and opportunities to share this love of God are not limited to chaplains, although they do provide spiritual care to residents and patients. In addition, Genacross employs 650 other staff members, and each one has also been gifted by God in unique ways through which they, too, provide that love in their caring and serving. As they interact with residents, patients and clients, the care is not only physical but spiritual. No matter who they are or how they are gifted, their faithfulness to Christ is realized as they attend to the needs of others.

Each year, Genacross recognizes and presents awards to employees who embody the Mission, Vision, and Values of the organization. Some are honored as Outstanding Employees. In addition, each year, we identify an Employee of the Year who embodies the Genacross Mission and Values to the fullest extent. A Servant Leader, whose first instinct is to serve others, is also chosen. Finally, an employee is named who personifies the Value of Faithfulness to Christ, as the Genacross Minister to Others. Congratulations to those employees recognized this year.

Of course, there are countless employees whose compassionate interactions with residents, patients, family members, and others are clearly visible in their everyday work; they, too, serve as instruments of God’s loving care. Each issue of the Genacross publication, *God at Work in Our Midst*, is filled with examples of ways the love of Christ guides their work. How blessed they all are to be instruments of God’s love!



Assistant Housing Manager Carol Taylor is recognized as a Minister to Others.

Process to join ministry with Benedictine continues

Genacross Lutheran Services and Benedictine are continuing to proceed with the due diligence process toward joining together in ministry. It has been done at a much slower pace than expected because of the coronavirus (COVID-19) pandemic, with the original plan to join Benedictine in the late fall or early winter 2020 delayed until the first quarter of 2021.

According to Genacross President/CEO Rick Marshall, the current plan is to wrap up the due diligence process in mid-September and then draft the necessary legal documents during the fall. In December, the proposal for Genacross to join Benedictine in ministry will go before both organizations’ Boards of Directors for approval.

The Boards’ decisions will include some contingencies – a key one being the approval of the proposed transaction by the Genacross member congregations.

“With the ongoing concerns about large gatherings because of the coronavirus, we have not been able to hold a 2020 Annual Meeting,” stated Mr. Marshall. “We plan to hold an annual meeting early in 2021, probably with an electronic component, that will enable our member congregations to vote on Genacross joining Benedictine. For now, we continue to speak with our members about why joining Benedictine is in the best interest of Genacross moving forward.”



Benedictine

LIVING FULLY | LIVING WELL

GENACROSS MEETS CORONAVIRUS CHALLENGES

The effects of the coronavirus (COVID-19) pandemic have touched almost every area of Genacross operations. Below are some updates of the Genacross response to the virus:

- In June, the state of Ohio certified the COVID-19 isolation units at the Toledo and Wolf Creek campuses as Health Care Isolation Centers (HCICs). The HCICs can serve recovering COVID-19 patients from local hospitals.
- Census at some Genacross ministries has dipped lower than normal because of the virus. Most notably, long-term care and skilled census at our care campuses is down 9% and 22%, respectively, from pre-coronavirus levels. This is due mainly to hospitals not performing elective surgeries for several months, and people's ongoing concerns with entering a congregate care setting. Census at these locations is slowly returning to normal levels. Housing occupancy is 2% lower than projected.
- Genacross has received over \$1.9 million in stimulus funds. These funds have enabled the organization to remain financially stable during the pandemic.
- Genacross has spent nearly \$180,000 on un-budgeted personal protective equipment through August 2020.

- Scheduled outdoor visitation with loved ones for assisted living and nursing care residents began over the summer.
- COVID-19 testing of employees in long-term care and assisted living is being done on a bi-weekly basis. So far, there has been a relatively low incidence of positive results. All employees are screened for symptoms each day when they enter their buildings.
- Hiring has been moving forward at a steady pace, and new employees are tested for COVID-19.

"Our team members are continually rising to the challenges presented by the virus," stated President/CEO Rick Marshall.

"Each day there are new issues to deal with, and I am confident that Genacross team members will continue to provide quality care for our residents, patients, and clients during this unprecedented time."



Outdoor visits with loved ones began on our care campuses.

Genacross closes Adult Day Center

For almost five years, Genacross Lutheran Services operated the Genacross Adult Day Center (ADC) on the campus of the Warren AME Church near downtown Toledo. Its doors closed in March to comply with the Ohio Governor's "Stay at Home" order to combat the spread of the coronavirus, and Genacross has made the decision to not re-open the ADC.

"We closed our adult day services because of financial hardship and the COVID-19 pandemic," explained Jackie Petersen, Director of Management & Service Coordination, who oversaw the ADC's operations. "The day center made a huge difference in the lives of many clients and their caregivers. Unfortunately, with the number of clients we had enrolled, we could not continue to cover the costs to keep it open."

All staff, including a nurse, aides, and transportation drivers, were offered the opportunity to apply for positions within Genacross. ADC Nursing Manager Amber Burnett,

LPN, is now a Senior Level Service Coordinator for the Genacross Home & Community Based Services ministry. "Her leadership and medical expertise will help lead our service coordination team," Ms. Petersen stated.

Ms. Burnett worked closely with ADC participants and their caregivers to make them aware of other community resources available to meet their needs.



The Genacross Adult Day Center is closed after nearly five years of serving participants.

CELEBRATING OUR 160TH ANNIVERSARY (1966-1999)

Genacross Lutheran Services is celebrating its 160th anniversary in 2020. From 1860 to today, the organization has been growing and changing to meet the needs of society. This Summer/Fall issue focuses on highlights after the closing of the Lutheran Orphans' Home until the end of the century.

1966

The old orphanage building began a 10-year period as the site of a day nursery and preschool program in conjunction with the Lucas County Children's Services Board.

May 24 - The Lutheran Day Center opened its doors to older people in the community. It operated every Tuesday in Centennial Hall, located in the picnic grove across from the closed Orphans' Home. At its peak of service, as many as 125 older people from the community attended the program each week. The Day Center offered a variety of educational programs, crafts, service projects, inspirational activities, and social opportunities.



Quilting is one of the many activities that seniors participated in at the Lutheran Day Center.

1967

The Society began implementing a revised residential program of youth services.

1969

November 30 - The first community-based group home for boys was dedicated in Oregon, Ohio. The group home was designed to closely resemble a "normal" home in appearance and lifestyle, but with a structured environment promoting stability. A married couple served as house parents for the home, which served up to 10

youth. The children were part of the local community – attending school, worshipping at the local church, and playing with other children in the neighborhood.

1973

June 3 - A second group home for girls was dedicated in Millbury Ohio. Children attended Lake Township Schools and worshipped as a family at Calvary Lutheran Church in Northwood, Ohio.

1975

April 27 - The Society dedicated a 50-bed, 18,800 square-foot nursing unit in east Toledo. The new construction also provided 25,000 square feet of office, activity, gift shop, dining room, auditorium, and kitchen space to serve the entire complex. The project cost \$3.2 million.

In August, the Society's third group home was dedicated in Whitehouse, Ohio. The home, located on almost seven acres of land, was ideal for keeping riding animals and provided room for a pond for swimming and fishing. The children of the home worshipped at Community of Christ Lutheran Church and attended school in the Anthony Wayne School District.

JOHN GLENN VISITS OREGON GROUP HOME

An enduring highlight of the Society's first group home happened on September 14, 1972, when former astronaut John Glenn and his wife, Ann, were the home's honored guests. The visit was arranged as an incentive and encouragement for a 12-year-old boy, living in the home, who had demonstrated improvement in school. The young man served as the official host to the Glenns during their visit. Youth personally met the first American astronaut to orbit the earth and learned about the nation's space program first hand. According to the October 1972 issue of *The Friend*, "All were impressed with the easy, friendly, direct manner in which both John and Ann Glenn could relate to the home family."



1978

The Board of Trustees created a subsidiary corporation, Lutheran Housing Services, as a means to provide senior independent living communities throughout northwest Ohio and southeast Michigan.

1981

In April, the third floor at the Toledo nursing center was dedicated, adding another 50 beds to the campus.

May 26 - Luther Crest senior community in west Toledo was dedicated. This was the first affordable independent living apartment community opened by the Society's housing ministry.

**1985**

April 28 - The 100-bed Napoleon Home for the Aging was dedicated in Henry County. This was the Society's first expansion of its elderly care services from the original Old Folks' Home in east Toledo.



The Napoleon Home for the Aging opened during the Society's 125th Anniversary year.

1991

The Society's Foundation was incorporated to provide financial support for the charitable activities of the Society.

In April, the first four condominium-style homes at Bavarian Village independent living in Napoleon were dedicated. This was the Society's initial foray into operating market-rate senior housing.

1993

The Society opened its fourth group home on Wynn Road in Oregon, Ohio. This home, like the re-organized Oregon and Lake group homes, served difficult-to-manage, multi-need youth, ages 8-18, who had histories of multiple failed placements.

SENIOR INDEPENDENT LIVING (by year opened)

1981	Luther Crest West Toledo	1985	Luther Meadow Gibsonburg
1982	Luther Pines Lima	1994	Luther Woods West Toledo
1982	Luther Grove East Toledo	1996	Luther Hills Oregon
1985	Luther Oaks Norwalk	1996	Luther Haus Temperance, MI

1994

The Society's Children's Division, now known as Family & Youth Services, launched the Partners in Treatment Family Weekend program. These intensive two-day retreats provided families with behavioral management training, visitation time, and individual and group therapy.

October 1 - David Roberts was appointed as the 12th Executive Director of the Society.

1997

August 24 - Lutheran Village at Wolf Creek was dedicated in Holland, Ohio. Located on 46 acres of land, the retirement community consisted of a 135-bed nursing center and 79 one- and two-bedroom assisted living apartments.



December 7 - Lutheran Home at Toledo, formerly known as the Old Folks' Home, was rededicated after a \$2.5 million renovation.

1998

October 18 - A group home was dedicated in east Toledo. This location served as transitional housing for youth, ages 17-19, who would learn independent living skills.

1999

In July, the Society purchased Bethany Place senior apartments, thus expanding its housing ministry into Fremont, Ohio.

GENEROUS GIFTS IMPROVE NAPOLEON STAFF MORALE

As the coronavirus pandemic continues, keeping up the morale of team members at the Genacross care campuses is essential, as employees work under increased infection control procedures and scrutiny from the public, family members, and government agencies. At the Genacross Lutheran Services-Napoleon Campus (like the other Genacross campuses), staff members have felt blessed by many supporters.

In the past few months, the Napoleon Campus staff has received praise and words of encouragement from many family members. "Our families know exactly how to bring a big smile to our faces," said Brooklyn Pedroza, Community/Resident Liaison.

Families have donated pizza and sub sandwiches; fresh, homegrown sweet corn; and a basket of goodies with positive messages attached. They also have received ice cream treats and flowers from local businesses.

Recently, the Napoleon Campus received a generous donation of 5,000 masks, courtesy of State Senator Rob McColley and Friends of Taiwan, a nonprofit group that seeks to promote a friendly relationship between the people of Taiwan and the United States.

"Throughout the pandemic, our campus has organized fun theme days, a breakfast waffle bar, and weekly staff meals," said Jessica Kirkendall, Napoleon Campus Executive Director. "We appreciate our staff and their dedication to our residents during this tough time."



Executive Director Jessica Kirkendall is grateful for masks donated by Friends of Taiwan through State Sen. Rob McColley.

Genacross to build group home to serve youth in Michigan

Plans are underway for the Genacross Family & Youth Services ministry to build a 10-bed, ranch-style group home in Adrian, Michigan. The new co-ed home will fall under the Michigan Department of Health & Human Services' designation of a behavior stabilization program.

The 4,940 square-foot building will feature six bedrooms, three full and two half baths, a spacious kitchen, and a staff office. The floor plan is set up to have open visual lines of sight and separate recreational and living areas.

Initial site work has been completed on the empty land, and construction bids are coming in for the project, which has a \$1 million budget. The group home will serve 10 foster care youth from the state of Michigan needing behavior stabilization and mental health treatment.

"This home is to better serve Michigan youth and keep them in their home state," said Katie Zawisza, Executive Director of Family & Youth Services. "Currently, the youth we serve from Michigan have to exhaust all treatment



An architectural drawing shows the front view of the proposed group home in Adrian, Michigan.

options in Michigan first, before going through a long interstate placement process, which could delay their treatment and creates a long distance between families and the youth in care."

"This can make it difficult to ensure consistent and adequate visits with families working on reunification with their children," Ms. Zawisza added. "With our own home in Michigan, we can more quickly and easily place youth in need of care and serve them closer to their families and home counties."

Construction on the group home is expected to begin later this fall, with the hope that the home will be ready to start serving youth in care by summer 2021.

WOLF CREEK CAMPUS OPENS ISOLATION UNIT

The Genacross Lutheran Services-Wolf Creek Campus opened its COVID-19 isolation unit on July 20, after the isolation unit at the Toledo Campus was closed following months of successfully treating patients. The Wolf Creek unit, which has been certified by the state of Ohio as a Health Care Isolation Center (HCIC) since June 11, is one of only a few certified HCICs in the state to serve recovering COVID-19 patients from local hospitals.

The isolation unit is located in one first floor wing of the Health Center. It can serve up to 15 patients at a time. To date, the unit has served nearly 20 patients from local hospitals and residents of the Wolf Creek Campus.

"Before it opened, we had to prepare the unit to meet stringent government regulations and Centers for Disease Control and Prevention (CDC) standards," said Emily Sweeney, Associate Executive Director for the Wolf Creek Campus. "We had the CDC actually take a tour of the unit, and they were so impressed they shot video for training purposes for other buildings."

The team members who work in the isolation unit have volunteered to be there, explained Ms. Sweeney. They wear full personal protective equipment and are monitored closely for symptoms of the virus.

"As a resource to the hospitals, our goal is to take any COVID-19 positive patients who need rehabilitation with goals to go home," stated Lorinda Schalk, Senior Vice President of Finance & Operations. "However, we continuously monitor our internal caseload and resident needs and balance that with any potential admissions. The most important factor is to serve our patients with the highest quality care, safety and compassion."



Assistant Director of Nursing Carrie Watkins remains upbeat while working with COVID-19 patients.

Toledo Campus honors staff who worked in COVID-19 unit

From mid-April through the mid-June, the Genacross Lutheran Services-Toledo Campus operated a COVID-19 isolation unit in The Labuhn Center. It was certified by the state of Ohio as a Health Care Isolation Center, which cared for 39 COVID-19 positive residents who came from local hospitals to continue their recovery.



Team members who worked in the COVID-19 isolation unit sit down to a socially distanced dinner in appreciation for their hard work.

The unit is closed now so the faithful team members who ran the unit can get a much needed rest, after working long hours in full personal protective equipment to maintain strict infection control standards. Individuals who worked in the isolation unit were invited to a special dinner that was planned and prepared by Toledo Campus Executive Director Cathleen Voyles-Baden.

The menu for the evening was filet mignon, baked potatoes, green beans, and salad, with cheesecake for dessert. The tables were set with candles and flowers.

"Taking on the task of operating an isolation unit would not have been possible without our dedicated staff," said Ms. Voyles-Baden. "During this scary and confusing time, staff members – including those from our dietary, housekeeping, activities, nursing, and therapy departments – stepped up and ensured that our residents and patients were taken care of properly."

Staff members who attended the dinner were impressed and appreciative of the recognition of their hard work. "This was just a small token of gratitude to show our staff how proud we are of them," Ms. Voyles-Baden added.

FOUNDATION SUPPORTS CHANGES AT MINISTRIES

For organizations such as Genacross Lutheran Services that operate long-term health care locations, the shift in normal life patterns has been tremendous. Every facet of the daily lives of residents has changed dramatically. As of this writing, returning to “normal” does not seem to be an option for the near future.



Family & Youth Services employees discuss the ministry's response to COVID-19 during a July 25 broadcast.

Knowing in detail how Genacross has responded to the ongoing health crisis is essential for the peace of mind of the families and friends of residents. In this issue, many of the articles refer to the changes made to the daily routines by leadership and staff at Genacross ministries.

Now, additional information is available by listening to podcasts of the “A Firm Foundation for Life” radio program, where Genacross staff members were featured guests and discussed the COVID-19 crisis. The radio

program has been broadcast in northwest Ohio for almost 20 years by hosts Rick and Jackie Metz and offers discussions on issues relevant to seniors.

To watch Facebook podcasts of recent programs featuring Genacross guests, go to the Foundation section of the Genacross Lutheran Services’ website. Then click on the Community Outreach tab and select “Community Radio Program.” The most recent topics include:

- **COVID-19 virus response by Genacross Family & Youth Services (Air date: July 25, 2020)**
Featuring Rachel Holland, Supervisor of Clinical Services, Joel Haberland, Director of Family and Youth Operations, and Laura Hasyn, Director of Compliance
- **COVID-19 virus response on Genacross long-term care campuses (Air date: May 30, 2020)**
Featuring Marty Jan, Executive Director of the Wolf Creek Campus, and Brenda Moosman, Regional Clinical Director.

The financial costs of this crisis, including the purchase of additional personal protection equipment, increased staffing needs, and other operational costs, have been and continue to be a tremendous financial obligation. These costs were, of course, unbudgeted and need to be covered through other income or budget reductions. Please consider returning the envelope enclosed in this newsletter with a contribution to support these unforeseen costs of protecting residents. Thank you for supporting Genacross Lutheran Services.

INDIVIDUAL DONATIONS

April 1 - June 30, 2020

Anonymous	Robin & Bob Burkett	Ron & Mary Lou Gabel	Carol L. Meuser	Mary Satterfield
Beverly Apel	Christina Burnette	Glenn Geldien	Melanie Moore	Rev. & Mrs. Dale Schaefer
Rev. Dr. & Mrs. Gerald Bauer	Elizabeth Cannon	Victoria & Demetrius Harris	Diane & Rob Morgan	Jeff & Lorinda Schalk
James Beardsley	Angela Clay	Jennifer Hoellrich	Weldon Mueller	Amanda Schroeder
Miriam & Ted Benner	Diane Cline	Sue Hoellrich	Deb Oswald	Jeff & Paige Schulte
Jason Beyer	James Cordy	The Estate of Marilyn Jennings	Rev. Dr. Tim & Mrs. Kate Philabaum	Katherine Seelig
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Kari Bucher	Bruce Flory	Beverly Mackey	Dave & Pam Roberts	Carol Taylor
		Rick & Janet Marshall	Jon Russell	Linda Weaver
				Katie & Jay Zawisza

IN MEMORY OF

April 1 - June 30, 2020

My beloved Andy by Phyllis Ballas

Ruth Barnes by Cheryl & Gary Daman

Sigmond Bauer by Ted & Connie Eckardt

Bruce Blue by Irene Glore

Marcella E. Brieschke by Shelby Jean Raines

Evelyn Bruns by Cheryl & Gary Daman

Sons, Barry & Tim, by Bob & Norma Carsten

My husband, Walden "Bud" Damschroder, by Mrs. Mary A. Damschroder

Parents, Virginia & Kenneth Favro, by Sharon Libke

Bill Fischhaber by Ted & Connie Eckardt

Magdalene Hecklinger "Pinky" Fischhaber by Ted & Connie Eckardt

Darrell Fox by Mrs. Dora Titgemeyer

Donald Genzman by Donna Genzman

Dorothy Gerken by Mr. & Mrs. Walter Hougland

Eldor Gruenhagen by Rosie Gruenhagen

Rev. Fred & Dorothy Hagen by Ted & Connie Eckardt

Leroy Hoch by Ted & Connie Eckardt

Eugene C. Hubbard by Athole G. Hubbard

Eugene E. Hubbard by Athole G. Hubbard

Nancy Kersting by Joyce & Richard Almester, James Kersting, Vincent & Agnes Langevin

Henry "Hank" Koester by Ted & Connie Eckardt

Al & Jackie Kuns by Cindy & Dave Herrera, Beth Labuhn-Allan

Jackie Kuns by Douglas & Karen Stone

Ilean Labuhn by Cindy & Dave Herrera

Son, Christopher Kent Libke, by Sharon Libke

Richard Manteuffel by Debra Piel

My friend of 52 years, Carol Meek, by Joyce Douglas

Alma Mueller by Lynn & Joyce Olman

My wife, Mary, by Weldon Mueller

My parents, Alice & Guy Neeper, by Nancy Neeper

My brother, Ralph Arnold Neeper, by Nancy Neeper

Judy Oberski by Dorothy Garst

Barb Pellow by Jean Winkelman

My parents, Rev. George & Mrs. Emma Plamann, by Paul Plamann

Relatives in Heaven by Terry & Sandra Potter

Rev. H. & Rose Schalkhauser by Ted & Connie Eckardt

Dolores Schult by Dale Avers

Sandy Schumaker by Cheryl & Gary Daman

Pastor R.F. Staber by Lois Staber

Frances Stehulak by Ed & Sue Stehulak Charitable Fund

Donald Waldfogel by Elaine Miller-Seitz, Garnet Waldfogel

Kathlean Ward by Ruth Bahler, Roger & Elaine Borstelman, Annabelle Browning, Joseph & Debra Casebere, John & Marcia Miller, Pete Miller & Pat Rasey, Honey Moore, Barbara Sprow-Kieffer, Brian Topp Sr., Sally Wellman

Delora Winkelman by Mrs. Dora Titgemeyer

IN HONOR OF

April 1 - June 30, 2020

50th wedding anniversary of Denny & Kathy Behnfeldt by Walt & Becky Hardy

Medical workers by Nancy Hardin

Edna Nagel's 100th birthday by Jerry & Pam Nagel

Our Heavenly Father, whose kingdom is coming! by John Weislmeier

Mr. & Mrs. Richard Tallman's 55th wedding anniversary by St. John's WELCA, Oak Harbor

My adopted father, Ronald T. Whitmill, on his 100th birthday by Carma DeCair

ORGANIZATIONAL DONATIONS

April 1 - June 30, 2020

AmazonSmile Foundation, Seattle, WA

Daughters of the British Empire, Fremont

Kroger Community Rewards, Columbus

Lutheran Women Missionary League, Napoleon

Thrivent, Appleton, WI

CONGREGATIONAL DONATIONS

April 1 - June 30, 2020

St. Jacob, Anna
St. Paul, Blissfield, MI
Christ, Bowling Green
Bethlehem, Defiance (Okolona)
St. Mark, Fremont
Zion, Gibsonburg
St. Matthew, Lima
Emanuel, Napoleon

St. Peter, Norwalk
St. John, Oak Harbor
St. Michael, Ottawa Lake, MI
Bethlehem, Pemberville
Church of the Master, Perrysburg
Zoar, Perrysburg

Resurrection, Port Clinton
St. John's, Stony Ridge
St. Paul, Sulphur Springs
Olivet, Sylvania
St. Luke's, Temperance, MI
First St. John, Toledo
Messiah, Toledo
Solomon, Woodville

NON-CASH

April 1 - June 30, 2020

Beck Suppliers, Inc.
Sabrene Clair
Community of Christ, Whitehouse
Epiphany, Toledo
First St. John, Toledo
Don & Karen Holmes

Northwestern Ohio Synod, Findlay
Providence, Holland
St. John, Oak Harbor
St. Peter, Norwalk
St. Petri, Toledo

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Donor dinner cancelled

As with many public events in the last six months, the Genacross Lutheran Services Foundation will not be holding its Donor Appreciation Dinner this year. With the ongoing health concerns regarding the coronavirus, holding the event is not a viable option.

"While we are so very grateful for the ongoing support of our donors, we have decided to cancel this year's event for everyone's health and safety," stated Rick Marshall, Genacross President/CEO.

HOUSING RESIDENTS MAKE MASKS

Residents from Luther Hills

senior community in Oregon, Ohio, have been busy making masks since the onset of the coronavirus outbreak. They have made masks for fellow residents at Luther Hills, staff members at Mercy Health-St. Charles and ProMedica Bay Park hospitals, and now for teachers and staff at Toledo Public Schools (TPS).

The masks for TPS teachers and staff were created from material donated by the Educational Community Alliance Credit Union. Resident Sandy Bohland, whose daughter is CEO of the credit union, spearheaded the mask-making effort at Luther Hills. She recruited volunteers for marking and cutting the pattern and sewing the masks. So far, they have made over 200 masks for the public school system.

"There was much laughter, and we had a lot of fun together," Ms. Bohland said. "We are eagerly waiting to receive additional material to make more masks that will keep teachers and staff protected upon school's opening."



Luther Hills residents gather to make masks for Toledo Public Schools teachers and staff.



Connect with Genacross Lutheran Services on social media. We are now on Facebook and LinkedIn, providing new ways you can learn about, share, and comment on the latest Genacross news and events.