

“ I had an amazing stay at the Genacross Lutheran Services-Napoleon Campus for rehabilitation, and now I am going home. The therapy staff worked very gently with me since my arthritis made it more difficult, and now I just have to keep strong at home. The food was good for a picky eater like me, and they always brought me a fresh chef salad when I wanted it, but the bean soup and chicken salad was my favorite overall.

“The staff was so good, and you couldn’t ask for better treatment. My daughter, Vicki, was always informed of my progress, and she was even allowed to bring my cats in for a visit. Thank you Jaime, Cassandra, Kim, Rebekah, and the entire staff for making my stay so comfortable.”

Leah Davis
Rehab patient



“ When I had to choose a facility for rehabilitation, I knew I would choose the Genacross Lutheran Services-Napoleon Campus. I live on the campus [in the] Bavarian Village condos, and I had been to the skilled nursing facility for rehab a few years ago and had good success. The Henry County Hospital made the transition easy, and arriving at the Genacross campus we were greeted by the nicest staff.



“My son Brice is my caregiver, and he preferred to spend the first few nights with me; so the staff made a bed for him to keep him comfortable. It always seemed that everybody was so willing to help, even when I knew it wasn’t particularly their job. Thanks for getting me strong again to go back to my condo!”

Karen Yackee
Rehab patient

“ Genacross Lutheran Services-Napoleon Campus was the best decision I made for my rehabilitation to gain strength back after I was sick. I originally was looking at another facility just for the convenience, but when they didn’t take my Aetna insurance I chose Genacross in Napoleon. Now I know that great care is why I would come back again if I need to.

“The staff is what made my stay comfortable, learning what my preferences were – like sleeping in. I wish I could remember all of them by name, but they left an impact on me, and I am grateful. I couldn’t walk when I got here, but after my 38-day stay I am walking out the door to go home. Thanks to everyone at Genacross Lutheran Services in Napoleon.”

Kristina Avina
Rehab patient

“ In 1999, I was injured when a tree fell on top of me at work, paralyzing me from the waist down. Over the years, I developed pressure ulcers, and I knew that I needed more assistance. A year and a half ago, I had to choose a facility for wound care and was very intimidated due to previous experiences at many other facilities. But after talking with Genacross Lutheran Services’ representatives at the hospital, they listened to my preferences and opinions, and they assured me I would be seen by a physician/nurse practitioner while in the facility to continue my wound care.

“While at the Napoleon Campus, [nurse practitioner] Karen Bauer, from Dr. Nazzal’s office, worked diligently with the nursing staff on my care plan. What separates the Genacross Lutheran Services-Napoleon Campus from my previous experiences is the staff and their compassion and knowledge. They excelled anywhere from transporting me to my appointments, to processing my worker’s compensation insurance, and keeping me informed on all aspects of my care. Because the staff listened to me, I truly had to do nothing. They did it all, and now I am going home.”

David Seedorf
Rehab patient

