

# The FRIEND

GENACROSS LUTHERAN SERVICES



VOLUME CVII No. 4 CHRISTMAS 2017

*May the Lord Bless You on this Christmas and Always*

*“Good news from heaven the angels bring,  
Glad tidings to the earth they sing:  
To us this day a child is given,  
To crown us with the joy of heaven.”*

*Martin Luther*

## GENACROSS AT HOME BEGINS HOME HEALTH OPERATIONS

**On December 1**, Genacross at Home, the name for Genacross Lutheran Services' new home health agency, began providing patients with in-home skilled nursing, therapy services, and social work counseling services.

Genacross at Home serves individuals in northwest Ohio who want to recover from surgery, an illness or an injury in the comfort of their own homes. The agency is certified to provide services in Fulton, Henry, Wood, Lucas, Ottawa, Sandusky, and Erie counties. Services include: pre-discharge consultation; skilled nursing care; aide help; physical, occupational, and speech therapies; and social work counseling.

Caring and professional staff members will work with patients, their families, and physicians to create personalized  
*continued on page 3*



*(Left to right) Clinical Manager Dawn Ahrens, Marketing Manager Laurie Christy, and Vice President of Home & Community Based Services Amanda Schroeder stand outside the Genacross at Home office.*

## IN THIS ISSUE

- CEO column, page 2
- Toledo Campus, page 3
- Housing, page 4
- Wolf Creek Campus, page 5

- Therapy, page 5
- Foundation, page 6
- Donations, pages 6-7

## OUR MISSION

Inspired by the Christian faith, we embrace individuals and families with compassionate care and services throughout life's journey.

## OUR VISION

Through our faith and work, we strive to be a forward-thinking, compassionate organization that improves the lives of current and future generations.

## OUR VALUES

Faithfulness to Christ

Equality and Justice

Wholeness of Life

Integrity

Quality of Service

Stewardship of Resources

## OUR MINISTRIES

**Genacross Lutheran Services**  
*Napoleon Campus*

**Genacross Lutheran Services**  
*Sandusky Campus*

**Genacross Lutheran Services**  
*Toledo Campus*

**Genacross Lutheran Services**  
*Wolf Creek Campus*

**Genacross Housing &  
Community Services**

**Genacross Adult Day Center**

**Genacross at Home**

**Genacross Family &  
Youth Services**

**Genacross Lutheran Services  
Foundation**

A note from

# RICK MARSHALL

*President and CEO*



## Luther's Common Chest

In 1517, Martin Luther set out to reform the Catholic Church. At the time, the Pope and certain bishops insisted that believers could become more certain of their salvation by making gifts or purchasing special dispensations – known as indulgences – for past sins. Luther objected to this teaching and argued that Christians could not earn their own salvation, but were

saved solely by the grace of God through Christ and that individuals did not bear the responsibility for their salvation.

Luther laid out his reform proposals in a series of 95 theses. In doing so, he set the groundwork for what would become the Protestant movement. Luther also created a new approach to charity and service. He argued that because people are saved by grace, in gratitude they are free to serve others. Luther's call for people to care for one another in response to God's grace created the framework for modern social services.

Together with the Wittenberg Council, Luther set up what was essentially the first social services agency in Europe – the Common Chest. The purpose of the chest was simple – to distribute funds to any and all in need. Funds from the chest provided assistance to orphans, children, and women; paid for education and vocational training; and provided medical services.

Genacross Lutheran Services grew from the concept of Luther's Common Chest. Over 150 years ago, members of the Lutheran Church in northwest Ohio pooled their resources to care for orphans. In the early 1900s, they began to do the same for widows. Over the years, our ministry has expanded to include a wide range of services touching all generations. Our mission statement begins "Inspired by the Christian faith, we embrace individuals and families..." While much has changed in the 500 years since the Reformation, Luther's call to Christians to care for those in need is what drives today's work.

*"We do not become righteous by doing righteous deeds but, having been made righteous, we do righteous deeds." - Martin Luther*

Blessings,

A handwritten signature in blue ink that reads "Rick Marshall". The signature is written in a cursive, flowing style.

## TOLEDO CAMPUS DESIGNATED AN EMPLOYER OF CHOICE

The Genacross Lutheran Services-Toledo Campus has been named a bronze-level Employer of Choice by LeadingAge Ohio for 2017-2018. The award recognizes providers of aging services who demonstrate leadership in employee development and engagement and meet stringent workforce development criteria.

“We continue to strive to enhance our employees’ work experience as well as their mission to serve our residents,” said Thomas Grubs, Executive Director of the Toledo Campus. “We are very proud to be recognized for our employee culture and commitment to excellence.”

This is the inaugural year for the Employer of Choice program, which awards gold, silver and bronze-level designations. The Toledo Campus is one of 30 organizations across the state that received the bronze level, while only three received the gold and none were rewarded with the silver.

The Toledo Campus, like several Genacross Lutheran Services ministries, is a member of LeadingAge Ohio, a nonprofit trade association that represents approximately

400 long-term care organizations and hospices, as well as those providing ancillary health care and housing services. The continuum of care reflected by member organizations serves an estimated 400,000 elderly Ohioans annually and employs more than 35,000 persons statewide.



*(Left to right) Executive Director Thomas Grubs, Director of Human Resources Holly Lafferty and President/CEO Rick Marshall proudly display the Employer of Choice awarded to the Toledo Campus by LeadingAge Ohio.*

## Genacross at Home - continued from front page

care plans for healing and regaining function. Nurses, aides, therapists, and social workers will also provide encouragement and health education to patients.

For several years, Genacross Lutheran Services has been in a joint venture partnership to operate the home health agency known as Northwest Ohio Home Care Partners. On September 1, Genacross Lutheran Services acquired the interest of Alternate Solutions Health Network, who had managed the day-to-day operations, and assumed full ownership of the home health agency.

“With the change, Genacross takes on the leadership role for the entire operation,” said Amanda Schroeder, Vice President of Home & Community Based Services, whose duties now include home health oversight.” The

acquisition will give us more opportunities to integrate home health into our existing service lines, starting with the patients and residents we serve in our own care communities.”

“This is a strategic move, as it allows Genacross Lutheran Services to enhance our continuum of care and better position the organization to provide vital services in a changing health care environment,” added Rick Marshall, President/CEO.

The offices for Genacross at Home are located on the Toledo Campus at 131 N. Wheeling Street, Suite 2. For more information on Genacross at Home and its services, please call 419-724-1827.



## JEEP WORKERS VOLUNTEER AT GENACROSS HOUSING SITES

For six weeks this fall, Toledo Jeep workers, who had been on temporary layoff since April, donated more than 20,000 hours of service before they returned to work building the new Jeep Wrangler. Five of the locations where volunteers donated their time were Luther Crest, Luther Grove, Luther Hills, Luther Ridge, and Luther Woods senior apartment communities.

While at Luther Crest and Luther Woods, the Jeep volunteers washed residents' windows inside and out, planted mums in flower pots, and helped residents who needed assistance with the landscaping around their patios. The volunteers then baked cookies, and, after decorating them, delivered a bag of cookies to each resident's apartment.

"The volunteers did a really nice job taking apart and washing residents' windows, and they look great now," said Lauren Holub, Service Coordinator for the 130 residents at Luther Crest and Luther Woods. "The residents were very grateful for this service, and many took the time to personally thank the volunteers."

At Luther Grove, the Jeep volunteers pulled weeds around the resident patio areas, completed light

housekeeping in some residents' apartments, and cleaned the windows inside and outside in the buildings' common areas. At Luther Hills and Luther Ridge, the volunteers baked cookies, passed them out to residents, and spent time interacting with them.



*Jeep workers thoroughly cleaned windows and pulled weeds around resident patio areas.*

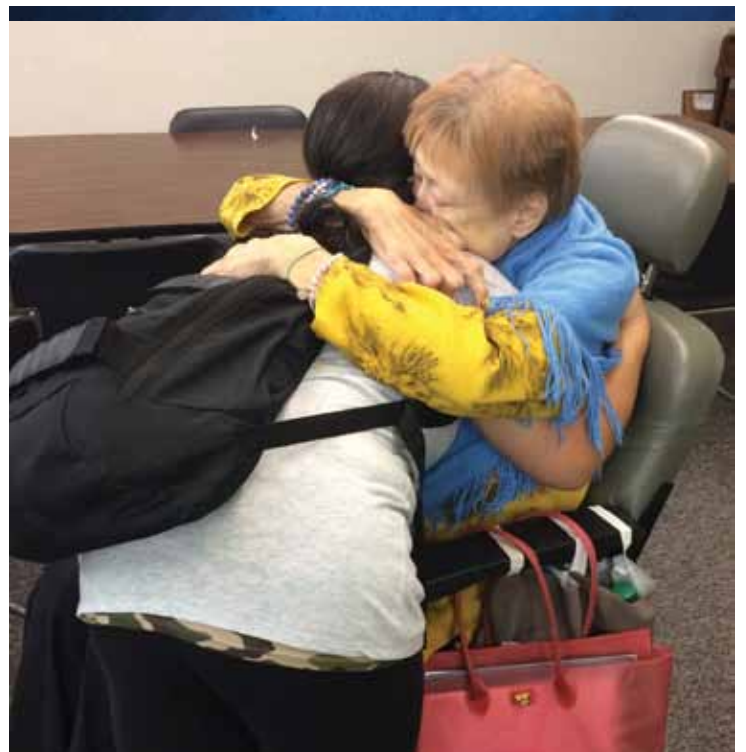
## Gendics moves to senior role

Tina Gendics, who was most recently Executive Director for the Genacross Lutheran Services-Sandusky Campus, has been promoted to Senior Director for Post-Acute Services. In her new role, she will oversee the continuing care campuses of Genacross Lutheran Services.



*Tina Gendics*

"We are very excited for the background that Tina brings as both a nursing home administrator and an LPN," stated Lorinda Schalk, Senior Vice President for Finance & Operations. "Her leadership will help our campuses maintain quality care and services while continuing to evolve our role within the health care system."



*Luther Woods resident and retired teacher Kathy Kosik hugs a Jeep volunteer who is one of her former students.*

## ART PROGRAM CROSSES COGNITIVE BARRIERS

The Genacross Lutheran Services-Wolf Creek Campus launched a new activity program this fall for residents. The program, titled Opening Minds through Art (OMA), pairs people with dementia (artists) with volunteers (students, families, caregivers, staff) who are trained to rely on imagination rather than memory and to focus on remaining strengths rather than lost skills.

Developed at Miami University's Scripps Gerontology Center, the program is based on person-centered care principles, with a mission to build bridges across age and cognitive barriers through art. The program provides opportunities for creative self-expression and social engagement for people suffering from Alzheimer's disease and other forms of neurocognitive disorders.

Earlier this year, the Wolf Creek Campus was awarded a \$1,500 grant through the Ohio Department of Medicaid to jumpstart the program. Activity Director Bethany Watkins, who wrote the grant proposal, went to Miami University for OMA training. She learned about the program, how to train volunteers, and she was able to create some of the artwork featured in the OMA program.

All of the artwork used in the program is abstract, with simple step-by-step directions that residents are able



*Activity aide Donna Redway guides Wolf Creek resident LaVerta Rayman through the steps to create a work of art.*

to follow. Each resident is paired 1:1 with a volunteer. Volunteers assist as needed, but are there mainly to encourage residents with verbal cues.

"Five residents with dementia were chosen to be in our first six-week class, and it went very well," Ms. Watkins stated. "It was gratifying to see residents' moods improve and their confidence grow, as well as to witness the increase in their sense of independence."

For more information on OMA or volunteering for the program, please contact Ms. Watkins at 419.861.5603.

## Powerful film engages minds and hearts of audience



*Connecting with residents who have dementia is a challenge for caregivers, but members of the audience at the Maumee Indoor Theatre on September 28 were able to experience music's amazing ability to combat memory loss and deeply touch people's lives. The benefit screening of the "Alive Inside" documentary, presented by Genacross Lutheran Services and the Alzheimer's Association, Northwest Ohio Chapter, raised funds to implement and expand the Music & Memory<sup>SM</sup> programs at Genacross care campuses.*

*More than 100 people attended the Thursday night film screening, and more than \$1,300 was raised after expenses. In addition, donors gave 20 headphones/earbuds and 10 iPods, so more residents can listen to personal music playlists. Thank you to everyone who supported this event. To the left, audience members arriving at the theater for the film are greeted by Genacross therapy staff.*



## CONSIDER GENACROSS FOR END-OF-YEAR GIVING

Every gift you share with Genacross Lutheran Services advances our mission to “embrace individuals and families with compassionate care and services throughout life’s journey.” Through your gifts, innovative programming is developed, services are enhanced, spiritual care is provided, equipment is purchased, families are reunited, and lives are changed.

These gifts are a powerful witness to your trust in the partnership we share, and we depend on you to help provide necessary financial resources. The Genacross Lutheran Services Foundation receives 30 percent of its annual gifts during the months of November and December. They empower our ministry throughout the year and make it possible to care for our residents and community members.

While I wish to thank donors for their past support, I also want to remind everyone that there are a variety of ways to give to our ministry, including stock transfers, IRA distributions, or one-time cash gifts. They can be sent to the Foundation or submitted online at [GenacrossLutheranServices.org/Foundation](http://GenacrossLutheranServices.org/Foundation). If you would like to discuss ways of giving, please contact me at [KLemmerbrock@Genacross.org](mailto:KLemmerbrock@Genacross.org) or 419.861.4964.

As we approach the end of this year, I am praying for this ministry and the partnership we share. May your holidays be blessed with family, friends, and God’s grace and peace.



Kathleen B. Lemmerbrock  
Executive Director  
Genacross Lutheran Services Foundation



### IN HONOR OF

July 1 - September 30

**Rosemarie Fisher** by  
Ken Fisher

**Bob Haar** by  
Non Red Hats  
Club, Oregon

**To God be the glory**  
by John Weislmeier

### CONGREGATIONAL DONATIONS

July 1 - September 30

St. Martin, Archbold  
St. Paul, Blissfield, MI  
Christ, Bowling Green  
St. Paul, Bowling Green  
Bethlehem,  
Defiance (Okolona)  
Zion, Edgerton  
St. Mark, Fremont  
Trinity, Fremont  
Zion, Huron  
Immanuel, Ida, MI

St. Matthew, Lima  
Zion, Montpelier  
St. Peter, Norwalk  
St. John, Oak Harbor  
St. Michael,  
Ottawa Lake, MI  
Bethlehem,  
Pemberville  
Church of the Master,  
Perrysburg

Shepherd of the Valley,  
Perrysburg  
Zoar, Perrysburg  
Zion, Petersburg, MI  
Resurrection,  
Port Clinton  
St. John, Rocky Ridge  
Trinity, Sandusky  
St. John’s, Stony Ridge  
St. Paul,  
Sulphur Springs

Olivet, Sylvania  
St. Luke’s,  
Temperance, MI  
Augsburg, Toledo  
Concordia, Toledo  
Faith, Toledo  
First St. John, Toledo  
Messiah, Toledo  
Trinity, Wauseon  
Trinity, Willard  
Solomon, Woodville

### ORGANIZATIONAL DONATIONS

July 1 - September 30

AmazonSmile Foundation, Seattle, WA  
Bugbee & Conkle, LLP, Toledo  
CWS Environmental, Perrysburg  
ECS Solutions, Dublin  
Four Lutheran Agencies, Toledo  
Genacross Lutheran Services-Napoleon Auxiliary  
GlynnDevins, Richmond, VA  
Hylant, Toledo

Kroger Community Rewards,  
Marshall Melhorn, LLC, Toledo  
Miami University, Oxford  
Pinnacle Catering, LLC, Maumee  
Plante Moran, PLLC, Toledo  
Signature Bank, N.A., Toledo  
The Employers’ Association, Maumee  
The Trust Company, N.A., Holland  
Thrivent Financial, Appleton, WI  
TOPS #1648, Toledo  
United Way of Greater Toledo

### NON-CASH

July 1 - September 30

Harlan & Lois Billow  
Norma Blasius  
Robert Damschroder  
Anne Heintschel  
Macino’s Comfort Shoes  
& Orthotics, Toledo  
Lauren Rombkowski  
Lisa Schiel

**IN MEMORY OF**

*July 1 - September 30*

**Kenneth Abbey Jr.**  
by Paul & Vicki Feher, Bob Freeman, Tom & Doreen Hockenberry, James & Sandra Koester, Patti Pitsenbarger, The Sigurdson Family, Kurt & Mary Ann Steinhurst, Gary & Marjorie Whiting

**Vergie Aberl** by Lois Manion

**Norm Avers** by Doris Avers

**Sylvia Burkett** by Beverly Roberts

**Kathryn Emma Christen** by Harry & Rose Mary Schroeder

**Fred & Marge Dais** by William Dais

**L.E. & Esther Dierker** by Eloise Dierker

**Herbert & Julia Doerfler** by Miriam & Ted Benner

**Martha & John Ebright** by Martha Lee Huepenbecker

**Francis & Marguerite Falkenberg** by June Ide

**Karen Falkenberg** by Mary Minke

**Walter & Bonnie Franz** by Mary Bath

**Thelma Ganzel** by Jean Winkelman

**Ethelda Gerken** by John & Deborah Awis

**Betty Gilbert** by St. Paul WELCA, Clyde

**Lonny Goehner** by Dennis & Grace Feller, Margaret Gehle, Jerry & Connie Goehner, Jim & Donna Hansen, Marian Hoops, William & Susan Horvath, Sharon Johnson, Sanford & Sharon Kimmel, Audrey Kunkel, John & Sally Kunkel, Larry & Carolyn Turnwald, Myra Zaenger, Gene & Pat Zimmerman

**Doris Hoesman** by Kermit Hoesman

**My husband & his parents, all with the Lord: Dr. Raymond Hollensen & Rev. & Mrs. C. M. Hollensen,** by Janice Hollensen

**Catharine Johnson** by Cheryl & Gary Daman; Dave's Goldsmith Shop, Erie, IL; Carol Dille; Don & Josie Heilmann; Robert & Roberta Kane; Richard & Marilyn Pratt; Valerie & Ken Schulze; Robert & Tina Wachtmann

**My husband, Dale Kline,** by Bernice Kline

**Clarissa & Al Knappe** by Doris Avers

**Mary Kohn** by Mary Minke, Harry & Rose Mary Schroeder

**Pr. Gerald Labuhn** by Dave & Pam Roberts

**Charles Lusch** by John & Joyce Lusch

**Evelyn Lusch** by John & Joyce Lusch

**Clara Mattera** by Bernadine Florio

**Kenneth Meyer** by Irene Gloré

**Lewis Miller** by 8010 Lang Management Company, Boca Raton, FL; Marsha Adler; Jerry & Jackie Baumgardner; Pauline Druckenmiller; Linda Haake; Lorraine Haake; Kim Haughawout; John Miller, Bernita Schaeffer; Don & Bobbie Schaeffer; Holly Schneider; Surgical Specialists of Charlotte, NC; Thomas Tillman; William & Bonnie Vanek

**Eleanor & Carl Mock Sr.** by Dr. & Mrs. Michael Roetter Sr.

**My wife, Mary,** by Weldon Mueller

**Our parents, Daisy & Richard Carter and Anna & Oscar Stainbrook,** by Leora & Rich Stainbrook

**Marlene Patterson** by Mr. & Mrs. George Wells

**Lucille Payne** by St. Paul WELCA, Clyde

**Tom Rosebrock** by Marilyn Rosebrock

**Weldon & Eva Shively** by Duane Shively

**Ruth Sprunk** by David Goll

**Pr. R.F. Staber** by Lois Staber

**Porter & May Ward** by Robert Ward Sr.

**Ralph Ward Jr.** by Robert Ward Sr.

**Ralph Ward Sr.** by Robert Ward Sr.

**Kenneth Weirich** by The Dale Kline Family

**John Zimmerman Jr.** by Gene & Joyce Zimmerman

**INDIVIDUAL DONATIONS**

*July 1 - September 30*

Anonymous  
Beverly Apel  
Rev. & Mrs.  
Ronald Atkins  
Krista Balogh  
Marlene Bari  
Rev. Dr. & Mrs.  
Gerald Bauer  
James Beardsley  
Jason Beyer  
Anne Biel  
Lavina Boesling  
Renee Boggs  
Karen Botzko  
Steve & Deb Bowsher  
Sue Boyne  
Kari Bucher  
Ruby Burkey  
Christina Burnette  
Elizabeth Cannon  
Vicky Chambers  
Angela Clay  
Diane Cline  
James Cordy  
Jenny & Matt Darr  
Tamara Dawson-  
Kynard

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The Estate of Catharine Johnson

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Wyatt Vaughn  
Lynn & John Warren  
Linda Weaver  
Rachel Wells  
Rev. & Mrs. Jim Wenger

If we have failed to list your name or have listed it incorrectly, please accept our apologies and contact Anne at 419.861.4965 to correct our records.

# THE FRIEND

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## NAPOLEON CAMPUS REMEMBERS VETERANS

The Genacross Lutheran Services-Napoleon Campus partnered with Great Lakes Caring Home Health and Hospice on November 2 to honor veterans who live on the campus.

The event featured a luncheon and pinning ceremony, and was attended by 20 veterans, their family members, and staff. Great Lakes Caring provided certificates, flag pins, and a cake for the event.

One of the Napoleon Campus nurses, Gary Smith, a veteran of the U.S. Coast Guard, was given the job of

*Genacross nurse and veteran Gary Smith salutes Bavarian Village resident Bernard Zimmer, a U.S. Army veteran who served in the Korean War.*

saluting and pinning his fellow veterans. "Remembering this older generation who sacrificed so much to defend the freedoms we enjoy today is a real honor," Mr. Smith said. "It was a very moving day enjoyed by the veterans and their families."

Several Genacross ministries held events in early November in honor of Veterans Day and those residents who served in the military.

